



**MURRUMBA  
STATE SECONDARY  
COLLEGE**

## Parents as Partners in Online Learning

A GUIDE TO SUPPORTING YOUR CHILD IN A REMOTE LEARNING ENVIRONMENT

## Introduction

The health and wellbeing of all children and students is our priority and we are committed to ensuring that their learning continues during the current Coronavirus Pandemic. Providing a sense of stability for our students, may help them feel more comfortable during a time of uncertainty and will also promote a healthy and consistent learning routine at home. Whilst we are developing resources in order to provide continuity of learning, the success of students in an online environment relies heavily on the crucial role parents and caregivers have in supporting the supervision and implementation of their specified learning program/s.

As a partner in ensuring continuity of learning and supporting student success, parents and caregivers also play an integral role in monitoring student progress and engagement against prescribed classwork for each of their subjects.

## Supporting Your Child in a Remote Learning Environment

There are a number of steps you can take to support your child/ren to effectively engage in a remote learning environment.

### 1. Creating a Workspace Conducive to Learning

Support your child/ren in setting up a workspace that is conducive to learning. Preferably a place away from distraction and one that is clutter-free (also ensuring there is adequate lighting and ventilation). Consider what equipment your child/ren may need and ensure this is readily available before commencing their school work. It is also important to assist students keep their online files/documents ordered. Having a clear file path (and folder) for each subject area will assist in the assurance all completed work can be adequately stored and retrieved where required. Please click on the following link to access a document outlining how to do this on your child/ren's [laptop](#) or [iPad](#) .

### 2. Set up a Timetable for Learning

Whilst students are engaging in online learning they are advised to follow their regular timetable. There will be 1 live collaboration lesson per subject per week. Teachers will communicate to when these live collaboration sessions will take place.

Additionally, each teacher will provide your child/ren a week's worth of learning activities and tasks. Take the time to read through your child/ren's weekly plan as communicated by their teacher via the Compass Portal/Class OneNote.

### Roll Marking

Students learning at home, will need to communicate with their Pride teacher each morning to ensure they are marked as present. Pride Group teachers will disseminate MS Forms (or equivalent strategy e.g. email) to enable them to mark their Compass Pride Group Class Lists prior to 10.00am each day.

If your child is not able to work from home due to illness, please update Compass or notify the College as per the normal process.

You could consider either of the following options to assist you in determining your child/ren's learning program for the week:

*Don't forget to include  
the relevant live  
collaboration sessions  
in your child's  
timetable*

Option A:

- Follow your child/ren's timetabled lessons to guide the days / times to complete the set work each week

Option B:

- Using a 'blank shell', sit down with your child/ren and outline what their daily/weekly schedule might look like ([click on this link for an example of a blank schedule](#)). Whilst each set of learning activities/tasks is designed to be completed in a 60 minute block, we recognize and are sensitive of the fact that all learners have different needs and family situations may differ. Therefore, we encourage you to develop a schedule that best meets the needs of your situation.

For either of these options, it is important to also consider blocking out times that could be spent on focusing on supporting the wellbeing of your child/ren during this time of uncertainty. This could include time for family connection, physical activity and rest. The Australian Department of Health has created a useful website, [Head to Health](#). It brings together apps, online programs, online forums, and phone services, as well as a range of digital information resources which focus on supporting your child/ren during this challenging time.

Once a schedule has been established with your child/ren, we encourage you to print this off and display it in a place that is visible for the entire family. This will further support our collective commitment towards your child/ren's learning.

It is important that students know what is expected of them in any given day, and the use of a timetable sets routines in place. This helps students to be focused. Remember, the timetable does not have to be set in concrete. However, without a timetable to set out clear expectations and plans for the day, parents may find themselves having to convince and or negotiate with their child/ren after each lesson that there is more work to do or what they need to do.

### **3. Online platforms available to support your child's learning**

#### ***Class OneNote & Microsoft Teams***

Class OneNote & Microsoft Team will predominantly be utilised for all learning resources and collaboration with teachers and peers.

To assist you in supporting your child/ren in accessing their relevant class OneNotes, please [click this link](#) which provides a detailed guide on how to access and navigate this platform. This will also allow you to play an active role in monitoring your child/ren's progress and providing them with encouragement where needed. Please note that Class OneNote & Microsoft Teams can only be accessed via a student's Education Queensland login details and access cannot be granted to a parent or caregiver.

### ***Compass Parent Portal***

In some instances, learning material may be disseminated via the Compass Portal.

Please click here for information surrounding how to [connect](#) and [use](#) the Compass Portal.

### ***Accessing your Child's School Email Account***

Another form of communication your child/ren or their teacher may use to contact each other is through the use of their school email account. The best way to access their email from home is by clicking on the following link <http://office.com> followed by their EQ Username and Password. If your child/ren has forgotten their username or password please contact our iServices Manager, Wendy Calvert who will be able to assist your child/ren with this ([wcalv1@eq.edu.au](mailto:wcalv1@eq.edu.au)).

## **4. Reporting and Assessment Considerations**

The QCAA has continued to prepare for a range of scenarios that may impact on the administration of senior assessment. As outlined on their website, they certainly appreciate that everyone is concerned by possible interruptions to teaching and learning. They have stated that they will adjust their processes where necessary to student achievement information accumulates throughout 2021. Like us, the QCAA is committed to ensuring students receive fair and accurate results. We will keep you informed of any further developments as they occur.

The Queensland Curriculum and Assessment Authority has prepared the following Facts and Questions page to alleviate parent/caregivers and student concerns regarding the impact on their studies:

<https://www.qcaa.qld.edu.au/coronavirus-updates/parent-and-student-faqs>.

Please visit the QCAA website where you will be able to access relevant updates as they become available.

Information with regards to assessment periods and processes will be communicated when more information becomes available about any duration of College closure.

## 5. Communication with Staff

Communication with parents and students will be a core component in progressing to an online teaching mode of delivery. The following protocols apply to our communication:

- Teachers will communicate directly and indirectly with students via online learning platforms such as One Note Class Notebooks, Microsoft Teams, Compass Portal etc.
- Our primary online application for service delivery will be ***OneNote Class Notebooks & Microsoft Teams***
- Email will be the main form of communication with students and parents.
- **Teachers are authorised to communicate with students and parents during reasonable work hours using their personal mobile phones or home landlines.**
- Students are expected to dress appropriately (eg. as per our College requirements for a Free Dress Day) when participating in any live sessions.
- Students are expected to establish a suitable workspace for participating in live forums, eg. in family dining room.

Although working in a Remote Online Environment provides us with the flexibility to access learning materials at any time, we need to be aware of the timeframes that have been set for staff to work.

Teachers will be accessible between the hours of 830am and 235pm. Outside of this time, students will still have the ability to contact their teachers via the Class OneNote collaboration space or via email where teachers will be actively monitoring and responding within reasonable time-frames. Please be considerate of this when requesting support or feedback from school staff.

In the event of any teacher absence that will affect your child/ren's learning program, you will receive communication from the College with respect to alternate arrangements that have been made.

Our teachers are committed to providing continuity of learning for your child/ren and will make contact home if there are concerns in relation to your child/ren's participation and engagement in their program of instruction.

## 6. Student Services Continuity

In the situation of schools moving to an online learning platform, it is critical that students are still able to access support services, normally provided by the Student Services Team.

Each week the Student Services Team will send out a general email to all students and families. This will provide useful information around support services and practical advice on maintaining wellbeing during closure.

Students who require additional advice or support from a member of the Student Services team, can do so via our direct emails. Parents are also welcome to contact us to seek support for themselves or their children. From this initial email contact, we can organise phone contact where required.

### **If your child sees the Guidance Officer/Chaplain on a regular basis**

Our Guidance Officers and Chaplain have a list of students who they will contact via email (or phone where necessary) on a regular basis. These are students who we see every week and we know would benefit from a regular check in.

## 7. Key College Contacts

In the event should you be unable to make contact with your child/ren's teacher, please do not hesitate to contact the respective Year Level Dean, Curriculum Leader of Learning or Year Level Deputy. Furthermore, should you require additional support, our Student Services team will also be contactable via email. Please see the contact list below.

Staff Name	Role	Email
Chris Willersdorf	Dean Year 7	<a href="mailto:cjwil8@eq.edu.au">cjwil8@eq.edu.au</a>
Rosie Meikle	Dean Year 8	<a href="mailto:rmeik12@eq.edu.au">rmeik12@eq.edu.au</a>
Jes Nickolls	Dean Year 9	<a href="mailto:jknick3@eq.edu.au">jknick3@eq.edu.au</a>
Briohny McKinnon	Dean year 10	<a href="mailto:bmcki31@eq.edu.au">bmcki31@eq.edu.au</a>
Anna Russell	Dean Year 11	<a href="mailto:axrus3@eq.edu.au">axrus3@eq.edu.au</a>
Nick Gault	Dean Year 12	<a href="mailto:ngaul10@eq.edu.au">ngaul10@eq.edu.au</a>
Paul Clifton	Guidance Officer	<a href="mailto:pclif3@eq.edu.au">pclif3@eq.edu.au</a>
Hamila Asil	Guidance Officer	<a href="mailto:hfata0@eq.edu.au">hfata0@eq.edu.au</a>
Jen Ryan	Guidance Officer	<a href="mailto:jarya0@eq.edu.au">jarya0@eq.edu.au</a>
Sam Porter	College Chaplain	<a href="mailto:sport121@eq.edu.au">sport121@eq.edu.au</a>
Fiona Wake	LOL Technologies	<a href="mailto:fwake1@eq.edu.au">fwake1@eq.edu.au</a>
Anmarie Offord-Kable	LOL Maths	<a href="mailto:aoffo2@eq.edu.au">aoffo2@eq.edu.au</a>
Rhiann Nelson	LOL eLearning	<a href="mailto:rnels37@eq.edu.au">rnels37@eq.edu.au</a>
Matthew Plekker	LOL Senior School	<a href="mailto:mplek2@eq.edu.au">mplek2@eq.edu.au</a>
Jodie Hill	LOL Humanities & Languages	<a href="mailto:jhill489@eq.edu.au">jhill489@eq.edu.au</a>
Stephen Don	LOL Student Services	<a href="mailto:sdon73@eq.edu.au">sdon73@eq.edu.au</a>
Kalia Dillon	LOL Science	<a href="mailto:krabb5@eq.edu.au">krabb5@eq.edu.au</a>
Rachel McMahan (Mon - Wed)	LOL System and Outcomes	<a href="mailto:rmcma39@eq.edu.au">rmcma39@eq.edu.au</a>
Jarrad Bertolin	LOL Systems and Outcomes	<a href="mailto:jbort44@eq.edu.au">jbort44@eq.edu.au</a>
Filippa Lo Giudice	LOL Creative Industries	<a href="mailto:flogi1@eq.edu.au">flogi1@eq.edu.au</a>
Melissa Jones	LOL Junior Secondary	<a href="mailto:mjone480@eq.edu.au">mjone480@eq.edu.au</a>
Scott Forester	LOL HPE	<a href="mailto:sfore7@eq.edu.au">sfore7@eq.edu.au</a>
Peter Morris	LOL English	<a href="mailto:pmorr15@eq.edu.au">pmorr15@eq.edu.au</a>
Travis Deskins	LOL Diversity and Inclusion	<a href="mailto:tdesk2@eq.edu.au">tdesk2@eq.edu.au</a>
Wendy Calvert	iServices Manager	<a href="mailto:wcalv1@eq.edu.au">wcalv1@eq.edu.au</a>
Alistair Watt	Deputy Principal – Year 7	<a href="mailto:awatt49@eq.edu.au">awatt49@eq.edu.au</a>
Shannon Carter	Deputy Principal – Year 8	<a href="mailto:scart145@eq.edu.au">scart145@eq.edu.au</a>
Megan Lang	Deputy Principal – Year 9	<a href="mailto:mlang102@eq.edu.au">mlang102@eq.edu.au</a>
Lexie Buswell	Deputy Principal – Year 10/11	<a href="mailto:larmi13@eq.edu.au">larmi13@eq.edu.au</a>
Rick O'Connor	Head of School – Year 12	<a href="mailto:rocon48@eq.edu.au">rocon48@eq.edu.au</a>

## 8. Supplementary Guides and Learning Resources

The Department of Education has a number of online tools and resources to support students. Curriculum resources for Mathematics and English are available for students to complete at their own pace. The resources provided are a sample of activities that can be printed and are designed as a support tool for students to continue their learning and engage in familiar activities essential to their learning and wellbeing. Please visit <https://education.qld.gov.au/curriculum/learning-at-home> for further information.

Additional online resources are available for Queensland State School students through the [Learning Place website](#) using student's log in. This is the same logon and password that students use to log onto the computers in their classrooms.

## 9. Motivating our Children

Motivation is more than a willingness to learn. It is where a child/ren has a passion and eagerness for learning. Remember, if you are passionate and positive about learning, your child/ren will be also. Setting some goals can be very helpful for keeping students focused. It is also a good idea to set targets to try and complete each day to maintain pace and momentum.

## 10. Cybersafety

Cybersafety is a very important aspect of being safe as a digital citizen. The 3 core guiding principles to be a responsible digital citizen are:

*Engage Positively - Know your online world - Choose consciously*

The Australian Government's Cybersafety Help Button provides internet users, particularly children and young people, with easy online access to cybersafety information and assistance available in Australia. There is also a range of information and resources for parents and caregivers to access to support our children to be confident, positive and responsible learners when engaging in an online environment. Please refer to our College website for more information on how to access these valuable resources/information - [Cybersafety Online](#)

## 11. Reassuring our Children

It is understandable that whilst this time of uncertainty may be a great concern to parents, it may also be very worrying for our young people. You may be wondering how best to discuss this pandemic in a way that will be reassuring to child/ren without making them feel more worried than what they may be already. Parents and caregivers should not avoid such a discussion with their child/ren. Not talking about something can often make them worry more.

Although most child/ren will have already heard about the novel coronavirus (COVID-19), it is important for parents and caregivers to take this opportunity to convey the facts about it and set the emotional tone. This may help kids feel more informed and reassured. Involving them and encouraging self-efficacy and resilience, can also give them a sense of control and purpose.

Useful Links:

- [\(COVID-19\) – everything you need to know, in language you can understand \(from Queensland Health\)](#)
- ['Coronavirus: a guide for Parents' – short video from schooltv.me](#)
- [Aust Government, Department of Health](#)
- [Queensland Health](#)
- [Qld Government, Department of Education](#)
- [Aus Government, Dept of Foreign Affairs and Trade](#)
- [World Health Organisation \(WHO\)](#)

## 12. Staying Connected with the College

We sincerely thank our parents and caregivers for the support you are giving your child/ren and for the understanding you are showing to our College staff as they respond to this unique situation. With your support, patience and goodwill, we can collectively strive for the very best outcomes for our students. We will take proactive steps to ensure your child/ren's experience via remote online learning is both positive and supportive. We will continue to work together in the interest of our College and College Community. To ensure you are keeping abreast of College announcements, please be sure to closely monitor your emails, subscribe to our College Facebook Page and download the Compass App on your mobile device.

Please do not hesitate to contact us at any stage and we will endeavor to support you in the best way we can. Our best wishes to you all for the health and security of your families, friends and our broader College community.

\* All resources referred to in this document can be found on either the [College website](#) (under Support & Resources – Parent Resources Tab) or via the *Compass App* (under Teaching and Learning, School Resources, [Online Learning Support](#)).