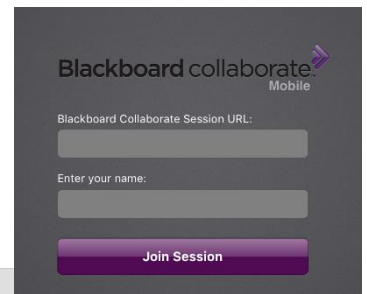


## Student Instructions for Joining an iConnect Session - iPad

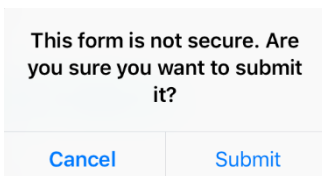


1. Go to your App store and download the Blackboard Collaborate Mobile app .
2. COPY the session link which will usually be pasted into your Class Notebook, or your teacher might email you the link.
3. Open Blackboard Collaborate and paste the link into Session URL. Enter your real name and Join Session.

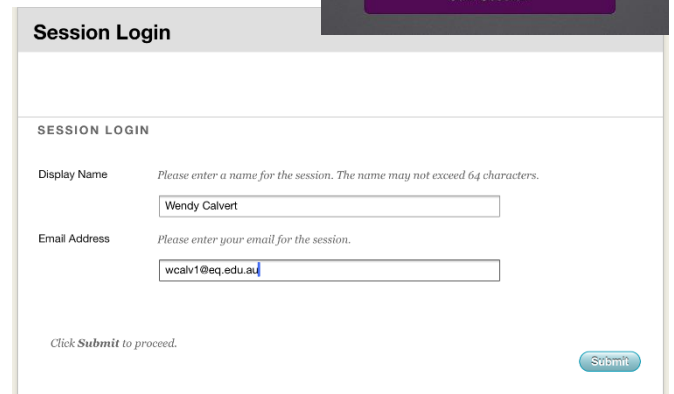


4. Enter your **Display name** and **School Email address** if prompted and select **Submit**

**Display Name is YOUR NAME**

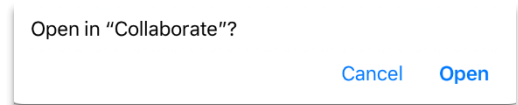


**If you receive this message, click SUBMIT**

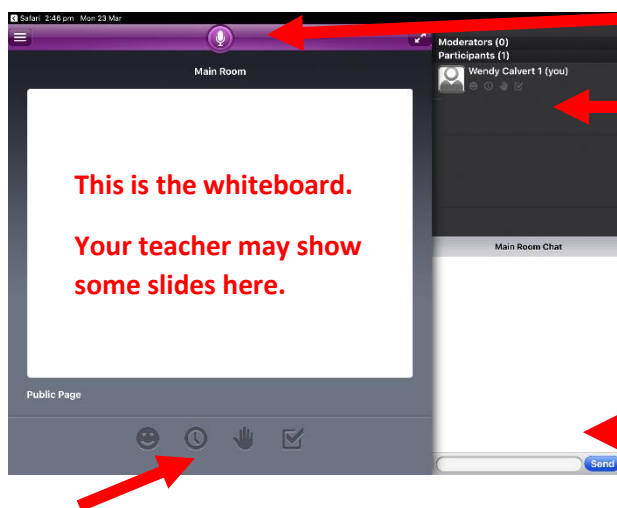


5. Select **Join Room**

6. Select **Open** if prompted to Open in Collaborate



Wait while the app fills in the session link and name and logs you in.



**Tap microphone to speak. Tap again to turn off.**

**This is the list of participants**

**This is the whiteboard.  
Your teacher may show some slides here.**

**This is the Chat window – you can type a question here**

**Use these tools to raise your hand; smiley face; answer poll questions – ONLY use these when your teacher asks**

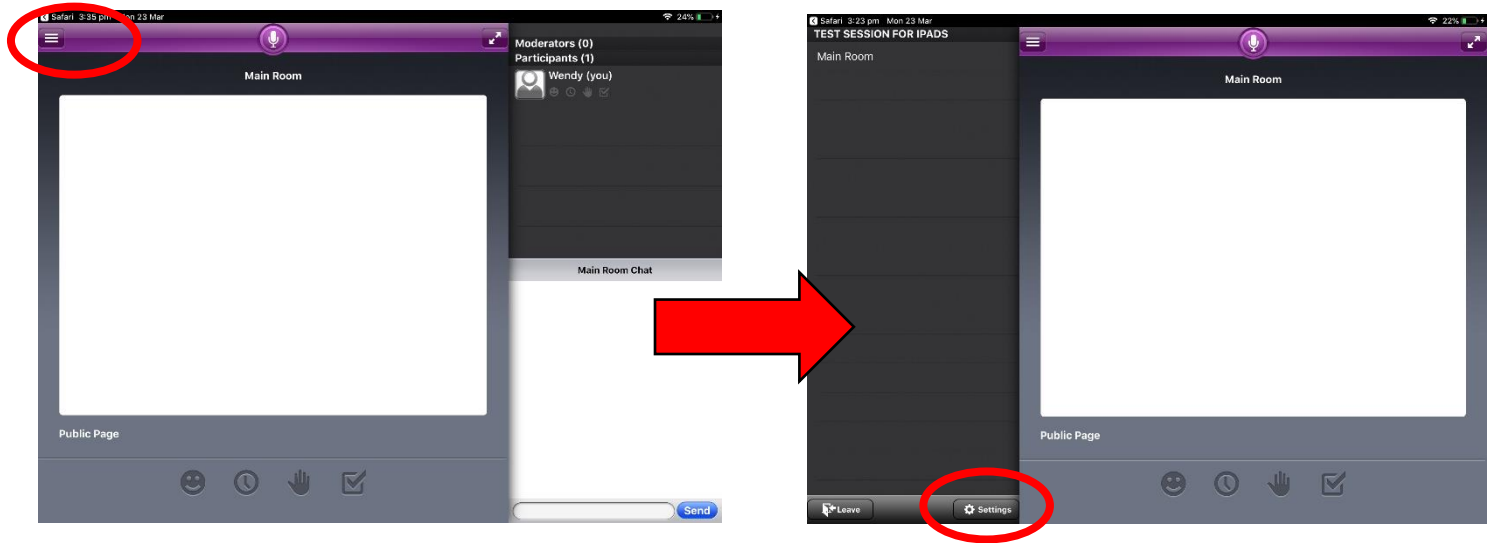
### During the session

On an iPad you cannot use the whiteboard toolbar and you cannot see video. These are only available on a computer.

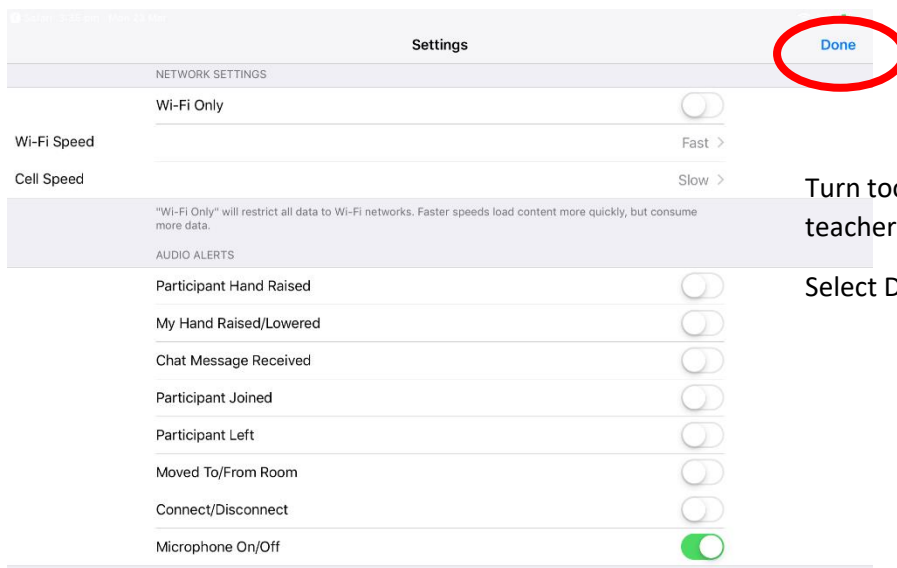
# TROUBLESHOOTING

## Microphone or other tools not working

Check the settings inside the iConnect session



Selecting the menu in top left corner allows you to move to breakout rooms (if your teacher has set these up) as well as accessing Settings



Turn tools on or off here if your teacher requests.

Select DONE to return to session.

## Cannot connect to session – iPad tries to DOWNLOAD or INSTALL



- Go to Settings → Safari → Scroll down to Request Desktop Website  
Make sure this is TURNED OFF

